



Claim Facilitation Form **ASTERICK FIELDS MUST BE COMPLETED. PLEASE USE FILL & SIGN TO COMPLETE ELECTRONICALLY OR PRINT TO COMPLETE FORM MANUALLY USING BLUE OR BLACK INK.**

<p>Upload your Documents to: https://protection.asurion.com/protection-plan/en-us/doc-uploads</p>	<p>OR</p>	<p>Email Documents to: Attention: ASURION Claims Review Team MyClaimStatus@asurion.com</p> <p>Note: Uploading documents is always the preferred method of transmission. Emails may take additional time to locate and review.</p>
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IMPORTANT LEGAL NOTICE: A person who knowingly presents a false or fraudulent service contract claim with the intent to injure, defraud, or deceive any insurer is guilty of a crime and may be subject to fines and confinement in prison. When fraud is discovered, ASURION takes appropriate steps to stop such fraud and explores all of its available legal remedies.

Personal Information of Enrolled Subscriber:

ENROLLED ACCT #: _____

*ENROLLED FIRST NAME: _____ *ENROLLED LAST NAME: _____

*ENROLLED PHONE: _____ ALTERNATE PHONE: _____

*ENROLLED EMAIL: _____

*SERVICE ADDRESS: _____

*CITY: _____ *STATE/ PROVINCE: _____ *POSTAL CODE: _____

Product Details:

*PRODUCT DESCRIPTION: _____

*MANUFACTURER: _____

*MODEL NUMBER: _____

*SERIAL NUMBER: _____

Claim Details:

*SERVICE REQUEST #: _____

*MY FAILURE IS A: **Drop, Spill, or Cracked Screen** ☐ **Malfunction** ☐

*DESCRIBE FAILURE: _____

*DESCRIBE WHAT HAPPENED: _____

*DATE OF FAILURE: _____

Claim Agreement:

I hereby initiate a claim against the service contract company as shown on this claim validation form. I swear/affirm the product I am filing a claim for is owned by me, and that the information provided is true and accurate. I understand that any false or misleading statements made herein are fraud and I may be found guilty of a crime. ASURION has a right and will take all legal actions possible in the event of a fraudulent claim.

*Signature: _____ *Date: _____

How to Submit Required Documentation

1. Fill out the Claim Facilitation Form completely. Please be sure to sign the document prior to submitting.

2. Upload completed documents using the custom link provided in the email we sent you or go to <https://protection.asurion.com/protection-plan/en-us/doc-upload>

Frequently Asked Questions:

- Where do I find my model number and serial number?
 - Model and serial numbers are generally located on the back of the product. In some cases you may need to check the "About" section of your settings to obtain your model and serial number.
- How long will it take for my claim to be reviewed once I send in my claim form?
 - You should receive an email response (If provided) from MyClaimStatus@asurion.com within 1 business day of uploading your documentation. Please noted that emailed, faxed, and mailed document review time frames are longer.
- What if I am unable to download and print the form?
 - Contact our Claim Review Team to request a mailed copy.
- How long do I have to submit my paperwork?
 - Your claim will remain in a review status for 60 days from initiation. If we have not received your paperwork within that time, we will cancel your claim for inactivity. This does not prevent you from filing another claim in the future, so long as your plan is active.

REMINDERS:

- FILL OUT ALL REQUIRED FIELDS, SIGN, AND DATE THE CLAIM FORM PRIOR TO UPLOADING IT. INCOMPLETE FORMS WILL NOT BE APPROVED.
- SIGN YOUR CLAIM FORM USING A DIGITAL OR INK SIGNATURE. FORMS SUBMITTED WITH TYPED OR PRINTED SIGNATURES WILL NOT BE APPROVED.
- YOU CAN CONTACT ASURION CUSTOMER SERVICE IF YOU HAVE QUESTIONS REGARDING THE INSTRUCTIONS FOR COMPLETING OR SUBMITTING THE CLAIM FORM. THIS NUMBER CAN BE LOCATED IN YOUR PLAN INFORMATION.